Privacy Policy Pertaining to Fieldstone's Website

Thank you for choosing to be part of our community at **Fieldstone** (hereafter, "Company," "we," "us," or "our"). We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our Privacy Policy, or our practices about your personal information, please contact our Sales and Marketing team at Marketing@cascadiaseniorliving.com.

When you visit our website https://www.fieldstonecommunities.com/ and use our services, you trust us with your personal information. In this Privacy Policy and privacy notice, we describe our Privacy Policy and explain to you in the clearest way possible what information we collect, how we use it and what rights you have in relation to it. If there are any terms in this Privacy Policy that you do not agree with, please discontinue your use of our website and our services.

This Privacy Policy applies to all information collected through our website (such as https://www.fieldstonecommunities.com/), and/or any related services, sales, marketing or events (we refer to them collectively in this Privacy Policy as the "Sites").

Please read this Privacy Policy carefully as it will help you make informed decisions about sharing your personal information with us. By accessing or using our website, you agree to this Privacy Policy.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our website, including information...

- That is about you, but individually does not identify you, such as your age, gender and interests; how you came to the website (e.g., search engine, third-party website, media campaign or marketing@cascadiaseniorliving.com); and the pages and features of the website you use.
- By which you may be personally identified, such as your name, postal address, marketing@cascadiaseniorliving.com address or telephone number ("personal information").
- About your Internet connection, the equipment you use to access our website, and your location.

We collect this information:

- Automatically as you navigate through the website. Information collected automatically may
 include IP address(es) and information collected through cookies, Web Beacons and other
 tracking technologies (<u>see</u>: "Usage Details, IP Addresses, Cookies and Other Technologies,"
 below).
- Directly from you when you provide it to us (<u>see</u>: "Information You Provide to Us," below).
- From third parties (for example, from our business partners).

Usage Details, IP Addresses, Cookies and Other Technologies

As you navigate through and interact with our website, we may automatically collect certain information about your equipment and browsing actions and patterns. The information we collect automatically is

statistical data and does not identify any individual. It helps us improve our website and deliver better and more personalized services by enabling us to:

- Estimate our audience size and usage patterns.
- Analyze and develop Fieldstone's sales and marketing strategy, determine how visitors find
 Fieldstone and its website, the user's interest regarding Fieldstone's services, and how to
 improve the website.
- Speed up your searches.
- Recognize you when you return to our website.
- We do not collect personal information automatically, but we may tie this information to personal information about you that we collect from other sources or that you provide to us. The technologies we use for this automatic data collection may include:
 - Cookies (or Browser Cookies). Cookies are a technology of Web browser software that
 allows Web servers to recognize the computer being used to access a website. A Cookie
 is a small file placed on the hard drive of your computer. You may refuse to accept
 Browser Cookies by activating the appropriate setting on your browser. Unless you have
 adjusted your browser setting to refuse Cookies, our system will issue Cookies when you
 direct your browser to our website.
 - Flash Cookies. Certain features of our website may use local stored objects (or Flash Cookies) to collect and store information about your preferences and navigation to, from, and on our website. Flash Cookies are not managed by the same browser settings used for Browser Cookies. For information about managing your privacy and security settings for Flash Cookies, <u>see</u> "Choices About How We Use and Disclose Your Information," below.
 - Web Beacons. Pages of our website and our marketing@cascadiaseniorliving.coms may
 contain small electronic files known as Web Beacons (sometimes also referred to as
 clear gifs, pixel tags and single-pixel gifs) that permit us, for example, to count specific
 visitors who have visited certain pages or opened and clicked an
 marketing@cascadiaseniorliving.com. The information we collect from these Web
 Beacons is sent to our marketing automation and marketing@cascadiaseniorliving.com
 marketing service called Act-On (act-on.com).
 - Google Maps APIs. By using our Maps API Implementation, you agree to be bound by Google's Terms of Service. You may find the Google Maps APIs Terms of Service here. To better understand Google's Privacy Policy, please refer to this link.
 - In addition to using cookies and related technologies as described above, we also may permit certain third-party companies to help us tailor advertising that we think may be of interest to users and to collect and use other data about user activities on our Site(s)

(e.g., to allow them to tailor ads on third party services). These companies may deliver ads that might also place cookies and otherwise track user behavior. For example, we may use AdWords, Microsoft Advertising, or Google's "remarketing" service to target our ads to you based on your prior use of the Site when you visit other sites in Google's content network or Google Analytics Demographics and Interest Reporting. You may choose to opt out of Google Marketing Platform's use of cookies by visiting the Google Marketing Platform opt-out page or the Network Advertising Initiative opt-out page.

• We use the online marketing and CRM platform ActiveDEMAND ("ActiveDEMAND"), which is provided by JumpDEMAND Inc. (Calgary, Alberta, Canada). We store and process personal contact information (such as name, marketing@cascadiaseniorliving.com address, phone number, IP address), webbehavioral data (such as pages visited, click behaviour), and marketing preferences in ActiveDEMAND for purposes of lead management, marketing communications, analytics and personalization. ActiveDEMAND may use cookies, log your IP address, retain data up to two years, and allow you to submit a 'Forget Me' or Subject Access request. You can read ActiveDEMAND's full Privacy Policy here.

"If you no longer wish to receive marketing communications from us, you may click the unsubscribe link in any marketing@cascadiaseniorliving.com or contact us at Marketing@cascadiaseniorliving.com. You may also delete or request export of your data stored in our CRM by contacting us at Marketing@cascadiaseniorliving.com.

Information You Provide to Us

The information we collect on or through our website may include:

- Information that you provide by filling in forms on our website. This includes, but is not limited to, information provided when you: submit a request for information or to be contacted by Fieldstone or any of its affiliates; request materials from Fieldstone or any of its affiliates (e.g., copies of documents or brochures); register for an event; or subscribe to marketing@cascadiaseniorliving.com communication.
- Records and copies of your correspondence (including marketing@cascadiaseniorliving.com addresses), if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of transactions you carry out through our website and of the fulfillment of any requests or orders.
- Your search queries on our website.
- We may obtain information about you from other sources, such as public databases, joint
 marketing partners, as well as from other third parties. Examples of the information we receive

from other sources include social media profile information, marketing leads and search results and links, including paid listings (such as sponsored links/ads).

How We Use Your Information

Fieldstone and its affiliates and agents use information that we collect about you or that you provide to us, including any personal information:

- To provide you with information, products or services that you request from us.
- To fulfill any other purpose for which you provide it.
- For marketing purposes.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We will never sell your personal information.

WHAT ARE YOUR PRIVACY RIGHTS?

You may review, change, or terminate your account at any time.

If you are resident in the European Economic Area and you believe we are unlawfully processing your personal information, you also have the right to complain to your local data protection supervisory authority. You can find their contact details here: http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm.

Cookies and similar technologies: Most Web Browsers are set to accept Cookies by default. If you prefer, you can usually choose to set your Browser to remove Cookies and to reject Cookies. If you choose to remove Cookies or reject Cookies, this could affect certain features or services of our website. To opt-out of interest-based advertising by advertisers on our website, visit http://www.aboutads.info/choices/.

CONTROLS FOR DO-NOT-TRACK FEATURES

Most Web Browsers and some mobile operating systems and mobile applications include a Do-Not-Track ("DNT") feature or setting which you can activate, that signals your preference to not have data about your online browsing activities monitored and collected. No uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this Privacy Policy.

DO CALIFORNIA RESIDENTS HAVE SPECIFIC PRIVACY RIGHTS?

Yes, if you are a resident of California, you are granted specific rights regarding access to your personal information.

California Civil Code Section 1798.83, also known as the "Shine The Light" law, permits our users who are California residents to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to us using the contact information provided below.

If you are under 18 years of age, reside in California, and have a registered account with our website, you have the right to request removal of unwanted data that you publicly post on the website. To request removal of such data, please contact us using the contact information provided below, and include the marketing@cascadiaseniorliving.com address associated with your account and a statement that you reside in California. We will make sure the data is not publicly displayed on our website, but please be aware that the data may not be completely or comprehensively removed from our systems.

DO WE MAKE UPDATES TO THIS POLICY?

Yes, we will update this Policy as necessary to stay compliant with relevant laws. We may update this Privacy Policy from time to time. We encourage you to review this Privacy Policy frequently to be informed of how we are protecting your information.

Children's Privacy

Fieldstone recognizes the privacy interests of children, and we encourage parents and guardians to take an active role in their children's online activities and interests. Neither our website nor our services are intended for children under the age of 13. Fieldstone does not target its services or its website to children under 13. Fieldstone does not knowingly collect personally identifiable information from children under the age of 13.

Links to Third Party Sites

The Site may provide links to other Web sites or resources over which Fieldstone does not have control ("External Web Sites"). Such links do not constitute an endorsement by Fieldstone of those External Web Sites. You acknowledge that Fieldstone is providing these links to you only as a convenience and further agree that Fieldstone is not responsible for the content of such External Web Sites. Your use of External Web Sites is subject to the terms of use and privacy policies located on the linked to External Web Sites.

Security

We may employ industry standard procedural and technological measures that are reasonably designed to help protect your personally identifiable information from loss, unauthorized access, disclosure, alteration or destruction. Fieldstone may use, without limitation, firewalls, password protection, secure socket layer, and other security measures to help prevent unauthorized access to your personally identifiable information.

Notice to European Users

Fieldstone's website and the services available or described on its website are targeted for users in the United States of America. Any information you enter on this website may be transferred outside of the European Union to the United States of America, which does not offer an equivalent level of protection to that required in the European Union. You are advised that the United States of America uses a sectoral model of privacy protection that relies on a mix of legislation, governmental regulation, and self-regulation. Article 26 of the European Union's Data Protection Directive (Directive 95/46/EC, 1995 O.J. (L 281) 31) allows for transfer of personal data from the European Union to a third country if the individual has unambiguously given his consent to the transfer of personal information, regardless of the third country's level of protection. By using Fieldstone's website or services, you consent to: i) the transfer of all such information to the United States of America, which you are advised may not offer an equivalent level of protection to that required in the European Union; and ii) to the processing of that information by Fieldstone on its servers located in the United States of America as described in this Privacy Policy.

Enforcement

Questions or complaints about Fieldstone Privacy Policy, as well as concerns about its enforcement of the Policy, can be directed to Marketing@cascadiaseniorliving.com.

Policy Change Notification

This Privacy Policy is subject to change.

This policy is effective: 10.31.2025